

November 2018



Starting out

WY-FI Partnership: Beneficiary starts by locality

Locality	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Total
Running total	190	142	103	227	132	794
Current caseload	36	67	47	44	62	256

4 years
and 6
months
on...

Outcomes

After 6 months, over **60%** of WY-FI beneficiaries show improvements in their Housing Outcome Star Score and their Chaos Index Assessment Score

After 2 years, almost **90%** of WY-FI beneficiaries show improvements in their Housing Outcome Star Score and their Chaos Index Assessment Score

Impact

75% reduction in average A&E use and arrests from Oct 2016 to Oct 2017

From Homeless to Housed

	Homeless at start of WY-FI journey	Housed at end of WY-FI journey	Percentage
Bradford	36	25	69%
Calderdale	23	12	52%
Kirklees	18	6	33%
Leeds	18	8	44%
Wakefield	17	5	29%
TOTAL	112	56	50%

Homeless is defined here as rough sleeping or sofa surfing. These figures are a sample of the whole caseload based on beneficiaries who have a completed journey.

Moving on

50% of WY-FI beneficiaries have a planned exit

November 2018



4 years
and 6
months
on...

What's working...

- We are able to focus on the most vulnerable people in society
- Experience and skills of Navigators
- Navigators can work flexibly and intensively because they have low caseloads
- 91% of WY-FI beneficiaries say that their experience of working with a Navigator was "consistently better than expected" or "better than expected"
- Career pathways developed for ex-service users including WY-FI peer mentor training, placements and trainee opportunities
- Multi-Agency Reviews Boards and multi-agency working
- Using WY-FI data and WY-FI evidence to influence commissioners in all five districts of West Yorkshire
- WY-FI Annual Learning Event 2018: 92.3% of participants who responded to our survey said the event gave them the opportunity to hear the voices of people with lived experience of homelessness, addiction, re-offending and/or mental ill health and gained knowledge/learning that they could take back to their own organisation to help improve services for people with multiple needs

Personalisation Fund

- Over £55,000 of the Personalisation Fund has been spent to date
- Beneficiaries who receive an award have better outcomes and stay on the project for longer than average

What's next...

Delivery Partners

- Planned handover of beneficiaries into local agencies
- Retaining and re-focussing the MARBs
- Local future funding plans

Hub

- Communications: We are working with colleagues across the Fulfilling Lives programme to deliver an awareness campaign aimed at the general public, designed to reduce stigma. We plan to have an Awareness Day in Spring 2019
- Research and Evaluation: More nuanced analysis of data in order to better understand patterns and trends in beneficiary journey and experiences. Agreeing the last stage of the External Evaluation. Developing (with colleagues) key messages for different audiences about legacy
- Networks/System Change: Working with stakeholders led by the Office of Police and Crime Commissioner on pooled budgets for people with multiple needs

WY-FI Network

- Developing the Network and its membership
- Building the Network's research and consultation capacity
- Formulating a structure, support and objectives for the future of the Network post May 2020

connecting people, services and commissioners