

## WY-FI Revised Outcomes

Presented and agreed by the Core Partnership Management Board 13 January 2016. Updated Feb 2017

No	Project Outcome	Indicator	Level	Timescale	Progress
1	Adults with 3+ complex needs will experience improved physical and mental health, relationships, life-skills, housing, employability and reduced re-offending through access to person-centred and co-ordinated services	<p>Adults with multiple needs report they;</p> <ul style="list-style-type: none"> <li>are better able to manage and maintain tenancy and accommodation</li> <li>have reduced their offending behaviour</li> <li>are better able to take responsibility and have improved motivation</li> <li>have improved their self-care and living skills</li> <li>are better able to manage money</li> <li>have improved relationships with their families and social networks</li> <li>have reduced their misuse of drugs and/or alcohol</li> <li>have improved physical health</li> <li>have improved emotional and mental health</li> <li>are engaged in meaningful activities</li> </ul>	<p>Beneficiary starts (as on MIS from Pre-navigation)</p> <p>71 225 225 225 225 79</p> <p><b>Total 1050</b></p> <p>Beneficiaries report positive outcomes on completion of Second Homelessness Outcome Star Navigator support</p> <p>8 100 200 200 200</p> <p>Navigator record improved Chaos Index Score after 12 months Navigator support</p> <p>71 225 225 225 225 79</p> <p><b>Total 1050</b></p> <p>Beneficiaries report increased scores in at least 6 areas of need at 2 year assessment point ( or final if earlier) on Homelessness Outcome Star</p> <p>15 105 225 225 225</p>	<p>Year 1 Year 2 Year 3 Year 4 Year 5 Year 6</p> <p>2<sup>nd</sup> HOS Year 1 Year 2 Year 3 Year 4 Year 5 Year 6</p> <p>Year 2 Year 3 Year 4 Year 5 Year 6</p> <p>Post programme continuation</p> <p>Year 2 Year 3 Year 4 Year 5 Year 6</p>	<p><b>130</b> <b>200</b> <b>223</b> <b>181</b> <b>29</b> <b>763</b></p> <p><b>Cumulative</b> <b>8</b> <b>75+ive 111</b> <b>193+ive 325T</b> <b>304+ive 470T</b> <b>324+ve 498T</b></p> <p><b>65</b> <b>250+ive 378T</b> <b>406+ive 520T</b> <b>420+ve 540T</b></p> <p><b>23 out of 47T</b> <b>47 out of 100T</b> <b>68 out of 130T</b> <b>87 out of 138T</b></p>

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2	Services for People with multiple needs are informed by service users themselves and become more accessible and provide a person-centred response allowing the service user choice and control	Service users will benefit from the development of a co-produced portable care plan 'passport' reducing the need to 'repeat their story'	50 services and agencies sign up to the WY-FI Information Sharing Protocol and adopt the 'passport' by the end of year 4  8 in pilot Locality 12 with rollout in 2 Localities 30 with full roll out in West Yorkshire  Number of service users with a passport          100 225 225 75  <b>Total 625</b>	Year 2 Year 3  Year 4          Year 3 Year 4 Year 5 Year 6	<b>Year 4 Q4 Pilot underway. Navigator participants briefed. Network evaluation subgroup interviewing participants May-June.</b>  <b>Supersedes 'passport' and its metrics. Wider roll-out pending decision at October CPMB.</b>  <b>Reported on at Y5 Q1</b>
		Service Users report that local services; <ul style="list-style-type: none"> <li>• are more accessible, providing timely and flexible support</li> <li>• provide a person-centred response to service user needs, allowing them choice and control</li> </ul>	WY-FI Insight audit completed annually          40 60 80 80 60	Year 2 Year 3 Year 4 Year 5 Year 6	32 71 78 <b>32 to date</b>

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3	People with 3+ complex needs will achieve positive outcomes in peer mentoring, volunteering, training and improved employability during the project.	People with multiple and complex needs achieve their self-defined employability goals as included in the individual support plan	255 Service User are trained as Peer Mentors and support delivery of the programme collectively across all Localities	<p>20 Year 1</p> <p>35 Year 2</p> <p>60 Year 3</p> <p>60 Year 4</p> <p>60 Year 5</p> <p>20 Year 6</p> <p><b>TOTAL 255</b></p>	<p>10</p> <p>19</p> <p>46</p> <p><b>*cumulative Y1-4 = 104 completed from 150 starts and 69 have started in placements</b></p> <p><b>Y5Q1 No change</b></p>
3	People with 3+ complex needs will achieve positive outcomes in peer mentoring, volunteering, training and improved employability during the project.	People with multiple and complex needs benefit from pathways to employability through volunteering, training and work experience	<p>210 service users take up volunteering, employability or training</p> <p>125 service users complete work placements in locality services</p> <p>15 trainees recruited over lifetime of project with progression opportunities (using ethos of GROW model)</p>	<p>10 Year 1</p> <p>20 Year 2</p> <p>45 Year 3</p> <p>50 Year 4</p> <p>50 Year 5</p> <p>35 Year 6</p> <p>20 Year 2</p> <p>25 Year 3</p> <p>30 Year 4</p> <p>25 Year 5</p> <p>25 Year 6</p> <p>Years 2-6</p>	<p><u>Cumulative</u></p> <p>84</p> <p>149</p> <p>336</p> <p><b>363</b></p> <p><b>*as with outcome 1</b></p> <p>0</p> <p>6</p> <p>12</p> <p><b>12</b></p> <p><b>21 (includes 5 Co-Production Champions)</b></p>

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4	The basic requirements of individuals with multiple and complex needs are addressed through systemic change	Bespoke locality system change plans are effective working documents that fit with the local context and agencies in the localities actively participate in these	5 Localities review system change plans annually	5 Year 2 5 Year 3 5 Year 4 5 Year 5 5 Year 6	5 5 <b>By end of June 2018</b>
		People with multiple and complex needs benefit from the Navigator practice of person-centred and co-ordinated multi-agency support which empowers sustainable engagement and outcomes.	Evaluation of Navigator Practice/model over time. CRESR submit <ul style="list-style-type: none"> <li>➤ Baseline evaluation report</li> <li>➤ Interim evaluation report</li> <li>➤ Final evaluation report end</li> </ul>	By end of Year 2 By end of Year 3 By end of Year 5	<b>Completed April 2016</b> <b>Completed July 2017</b>
		Multi agency working is embedded as 'usual' working practice when delivering services to individuals with multiple and complex needs	Evaluation of the effectiveness of MARB from an agency perspective over time. CRESR submit <ul style="list-style-type: none"> <li>➤ Baseline evaluation report</li> <li>➤ Interim evaluation report</li> <li>➤ Final evaluation report end</li> </ul>	By end of Year 2 By end of Year 3 By end of Year 5	<b>Completed December 2015</b> <b>Completed July 2017</b>
		Consultative commissioning involves Beneficiaries and Experts in the design and procurement of services	Beneficiaries and Experts by experience are involved in the design and procurement of services	2 Year 2 2 Year 3 2 Year 4 2 Year 5 2 Year 6	2 2 <b>1 (consultation session with HMI Probation)</b>
			Beneficiaries and Experts by Experience evaluate	Year 3 report	<b>Y4 Q3: Three beneficiaries</b>

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			effectiveness of Co-Production and Innovation Fund Pilots	Year 4 report	significant contributors to Locality review of Calderdale pilot. Network-led evaluation in development for Y5 Q1. <b>To report Y5Q2</b>
<b>No</b>	<b>Project Outcome</b>	<b>Indicator</b>	<b>Level</b>	<b>Timescale</b>	<b>Progress</b>
4	The basic requirements of individuals with multiple and complex needs are addressed through systemic change	Culture Change – Perceptions and operational practices relating to individuals with multiple and complex needs are improved	Multi Agency Practice Development Groups are delivered with a minimum of 8 attendees at each session. Sessions: 2 6 6 6 6	Year 2 Year 3 Year 4 Year 5 Year 6	0 5 12 <b>11</b>
			Principles of Co-Production and WY-FI learning are adopted and embedded in WY-FI Partners’ practice. <ul style="list-style-type: none"> <li>➤ Consult and shape policy</li> <li>➤ Design and deliver Procurement processes</li> <li>➤ Train professionals</li> </ul> <p>‘Experts for hire’ group established to support and deliver on the above</p>	Years 3-6	<b>Y5 Q1</b> <b>Appointment of Network Legacy Development Officer</b>  <b>Undertaking and writing up peer-led research and evaluation (Calderdale Mental Health Pilot)</b>  <b>Agreement for Network to Co-Chair CPMB with Lead Partner.</b>  <b>Developing locality-based “mini” Networks</b>