

WY-FI: Partner Performance Review

Summaries

Overarching Super 6

Target Criteria – 2017/2018
Beneficiary Starts (45 PQ)
HOS Score: 100% of Service Users Complete Second HOS Score
NDT Index: 80% of Service Users Complete Second NDT Score
HOS Score: 80% of Service Users Complete Final HOS Score
5 Localities Review System Change Plans Annually (1.25 PQ)
Performance Management meetings with Partners (5 PQ)
Peer Mentors Trained/ Supporting Programme Delivery (12 PQ)
WY-FI Insight Audit Questionnaires Completed (17.5 PQ)

Target	Q1	Q2	Q3	Q4	YTD
180	51	39	58	39	178
80%	79%	82%	83%	85%	82%
80%	89%	91%	92%	92	91%
80%	N/A	90%	88%	75%	83%
5	4	1	N/A	N/A	5
20	6	4	6		16
48	9	9	7	14	39
70	7	16	24	38	85

Performance Summary

Access	Target	Average	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield
Referral Conversion Rate	N/A	52%	47%	53%	56%	54%	52%
Starts - Y4 PTD *	-6%%	N/A	+2%	+3%	-22%	-3%	-12%
Starts - Direction of Travel	N/A	N/A	Deteriorating	Deteriorating	Deteriorating	Deteriorating	Deteriorating
Support	Target	Average	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield
CHAOS Score +/- On Program	N/A	+8.5	+10.6	+9.1	+8.8	+6.7	+6.4
HOS Score +/- On Program	N/A	+14	+19.1	+12.4	+15.3	+9.4	12
Length of Time on Program - On Program	N/A	474	456	539	530	328	488
Active Vs Parked (active)**	N/A	79%	79%	50%	58%	85%	82%
Exits	Target	Average	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield
CHAOS Score - Exits	N/A	+8.5	+10.6	+9.1	+8.8	+6.7	+6.4
HOS Score - Exits ***	N/A	8.4	9.6	10.1	4.1	10.8	2.7
Length of Time on Program - On Exits	N/A	422	461	450	481	358	451
Exits % - Positive	N/A	44%	50%	43%	40%	45%	25%
Exits % - Positive & Neutral	N/A	56%	61%	59%	57%	55%	44%
Performance Overview	Target	Average	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield
Areas Achieving Target or Over Average	N/A	5.2/11	8/11	6/11	4/11	8/11	2/11

* - As per Grant Q3 Year 4 [Program to Date].

** - Further analysis is required here as to the reason. Regardless it indicates how active the workers are/ how heavy the workload burdens are.

*** - This line of information can be largely ignored and has been in the Performance Overview Line. The reason for this is the number are so low in some Services/ Areas that the % become less meaningful.

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Details

Referral Conversion (total)

Referral Conversion Rate	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield	Avg
Average Conversion Rate	47%	53%	56%	54%	52%	52%

Starts (grant years)

Locality	Y3 Target	Y1-3 Starts	% Variance	Locality	Y4 YTD Target	Y4 YTD Starts	% Variance
Bradford	121	134	+10.7%	Bradford	174	178	2%
Calderdale	80	94	+17.5%	Calderdale	119	121	3%
Kirklees	93	78	-16.1%	Kirklees	132	103	-22%
Leeds	151	159	+5.3%	Leeds	219	213	-3%
Wakefield	93	88	-5.4%	Wakefield	132	116	-12%
Total	538	553	+2.8%	Total	776	731	-6%

CHAOS Improvements (ttl available 48)

CHAOS Score Improvements	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield	Total
Total Moved to other services	9.5	0	5.6	10.4	13	8.9
Total No Longer Requires Support	13.1	14.8	8.2	9.9	11.2	11.3
Sub Total Avg - Positive Exits	11.3	7.4	6.9	10.15	12.1	10.1
Disengaged	5	-1.3	5.7	2.6	1.3	3
Unable to continue due to prison or hospital	4.6	14.5	4.4	4.4	2.6	4.6
Deceased	2.5	5.3	2.7	10.8	-0.1	4.5
Sub Total Avg - Negative Exits	4.0	6.2	4.3	5.9	1.3	4.0
Unknown	2	2.5	0	-0.5	11	2.3
Moved Out Of Area	4.8	8.4	1.2	3.8	2.7	4
Sub Total Avg - Neutral Exits	3.4	5.45	0.6	1.65	6.85	3.15
Total Avg - Exits	6.2	6.3	3.9	5.9	6.7	5.8
<i>Still on project</i>	7.8	6.9	6.9	4.1	5.2	6.3
<i>Total Avg - On Program</i>	7.8	6.9	6.9	4.1	5.2	6.3
Grand Total Avg - All	6.6	6.5	4.7	5.5	6.4	5.9

HOS Improvements (ttl available 100)

HOS Score Improvements	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield	Total
Total Moved to other services	13.1	14	5.2	18.6	5.5	12.7

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Total No Longer Requires Support	12.8	13.5	16	16.4	12.8	14.7
Sub Total Avg - Positive Exits	12.9	13.8	10.6	17.5	9.1	13.7
Disengaged	4.2	2	-6.5	3.2	0.3	2
Unable to continue due to prison or hospital	4.6	4.75	-2	12.35	-0.65	0
Deceased	16	25	-6	6.5	1.3	7.9
Sub Total Avg - Negative Exits	7.4	9.1	-4.1	8.6	0.1	2.5
Unknown	19.5	14.5	0	0	6	14.8
Moved Out Of Area	12.1	-2.7	13.3	-0.2	2.5	6.7
Sub Total Avg - Neutral Exits	15.8	5.9	6.6	-0.1	4.3	10.8
Total Avg - Exits	12.0	9.6	4.4	8.7	4.5	9.0
<i>Still on project</i>	19.1	12.4	15.3	9.4	12	14
<i>Total Avg - On Program</i>	19.1	12.4	15.3	9.4	12	14
Grand Total Avg - All	17.9	8.8	10.1	2.2	7.4	11

Activity

Locality	Active (Count)	Active (%)	Parked (Count)	Parked (%)	Total Caseload
Bradford	49	77%	15	23%	64
Calderdale	34	50%	34	50%	68
Kirklees	38	58%	27	42%	65
Leeds	47	85%	8	15%	55
Wakefield	45	83%	9	17%	54
Total	213	70%	93	30%	306

Length of Time on Program

Journey Length	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield	Avg
Average currently on caseload	421	563	540	307	519	470
Average closed cases	463	434	509	370	467	448.6
Avg	442	498.5	524.5	338.5	493	459.3

Exit Outcomes

WY-FI Exits	Bridge - Bradford	Foundation - Calderdale	CLinks - Kirklees	Barca - Leeds	Spectrum - Wakefield	Total
Total Moved to other services	54%	2%	18%	25%	2%	20%
Total No Longer Requires Support	20%	13%	5%	43%	10%	18%
Sub Total Avg - Positive Exits	37%	8%	12%	34%	6%	19%
Disengaged	28%	9%	9%	37%	14%	19%
Unable to continue due to prison or hospital	23%	4%	10%	40%	17%	19%

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Deceased	8%	25%	13%	25%	29%	20%
Sub Total Avg - Negative Exits	30%	19%	16%	51%	30%	29%
Unknown	27%	18%	9%	18%	9%	16%
Moved Out Of Area	25%	11%	14%	27%	20%	19%
Sub Total Avg - Neutral Exits	26%	15%	12%	23%	15%	18%
Total Avg - Exits	31%	14%	13%	36%	17%	22%

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