



West Yorkshire - Finding Independence
 Delivering Fulfilling Lives:
 Supporting People with Multiple Needs Programme

Good news story / challenges template

Name (Hub will anonymise):	X
MIS ref:	1394
Age:	33
Date of Birth:	
Gender: M/F	M
Ethnicity:	White British
Locality:	Kirklees
HOS Scores and dates they were recorded	17/02/2016- 13 12/02/2018- 52
Chaos/NDTA Scores and dates they were recorded	17/02/2016- 38 12/07/2018- 15
Brief description of beneficiary's situation	X came out of prison in 2016, and due to this prison sentence he had lost his tenancy with the council and accrued nearly £1400 arrears with them. This meant he was not offered a further tenancy with them on release and he became homeless, sofa surfing between various family and friends. As a result he got caught in a cycle of offending and drug use which was difficult to break due to no stable base to do this from and not knowing how to move forward. Due to his anxiety and depression he also struggled to build relationships with workers and therefore had a history of non-engagement and breaching his probation orders and falling off his methadone prescription.
What progress has the beneficiary made?	WYFI worked on building a consistent and open relationship with X which took nearly a year to do so. X began to engage with WYFI and as a result we have been able to visit the GP to look at his mental health and X has now managed to secure a supported tenancy. The council have agreed to halve his arrears following a lump sum payment from WYFI's personalisation fund and X is setting up a direct debit to pay the rest gradually. Due to being in stable accommodation he is now able to engage better with his DRR and is attending appointments regularly with the substance misuse service and probation to work on reducing his drug use, something he felt wasn't achievable when he was homeless.
What challenges were there?	The main challenge was the arrears with the council as this was a barrier that prevented X finding housing since his release from prison in 2016. X couldn't afford the amount being asked, and felt the charges were unfair but did not feel it was worthwhile challenging. Overcoming this barrier was a big step forward for X.

A quote from the beneficiary, family member or friend about the beneficiary's progress or challenges	"WYFI has been a great help and done so much for me, and I can't say enough how much I appreciate what they have done with my rent arrears"
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Please email the completed document to: wy-fi@disc-vol.org.uk