

**WY-FI Revised Outcomes**

Presented and agreed by the Core Partnership Management Board 13 January 2016. Updated Feb 2017

No	Project Outcome	Indicator	Level	Timescale	Progress
1	Adults with 3+ complex needs will experience improved physical and mental health, relationships, life-skills, housing, employability and reduced re-offending through access to person-centred and co-ordinated services	<p>Adults with multiple needs report they;</p> <ul style="list-style-type: none"> <li>are better able to manage and maintain tenancy and accommodation</li> <li>have reduced their offending behaviour</li> <li>are better able to take responsibility and have improved motivation</li> <li>have improved their self-care and living skills</li> <li>are better able to manage money</li> <li>have improved relationships with their families and social networks</li> <li>have reduced their misuse of drugs and/or alcohol</li> <li>have improved physical health</li> <li>have improved emotional and mental health</li> <li>are engaged in meaningful activities</li> </ul>	<p>Beneficiary starts (as on MIS from Pre-navigation)</p> <p>71 225 225 225 225 79</p> <p><b>Total 1050</b></p> <p>Beneficiaries report positive outcomes on completion of Second Homelessness Outcome Star Navigator support</p> <p>8 100 200 200 200</p> <p>Navigator record improved Chaos Index Score after 12 months Navigator support</p> <p>71 225 225 225 225 79</p> <p><b>Total 1050</b></p> <p>Beneficiaries report increased scores in at least 6 areas of need at 2 year assessment point ( or final if earlier) on Homelessness Outcome Star</p> <p>15 105 225 225 225</p>	<p>Year 1 Year 2 Year 3 Year 4 Year 5 Year 6</p> <p>2<sup>nd</sup> HOS Year 1 Year 2 Year 3 Year 4 Year 5 Year 6</p> <p>Year 2 Year 3 Year 4 Year 5 Year 6</p> <p>Post programme continuation Year 2 Year 3 Year 4 Year 5 Year 6</p>	<p><b>130</b> <b>200</b> <b>223</b> <b>99</b></p> <p><b>642</b></p> <p><b>Cumulative</b> <b>8</b> <b>75+ive 111</b> <b>193+ive 325T</b> <b>207+ive 343T*</b></p> <p><b>65</b> <b>250+ive 378T</b> <b>232+ive 417T*</b></p> <p><b>*Analysis not yet available. Full update to be provided in Y4 Q3 update.</b></p> <p><b>0</b> <b>23 out of 47T</b> <b>35 out of 60T*</b></p>

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2	Services for People with multiple needs are informed by service users themselves and become more accessible and provide a person-centred response allowing the service user choice and control	Service users will benefit from the development of a co-produced portable care plan 'passport' reducing the need to 'repeat their story'	50 services and agencies sign up to the WY-FI Information Sharing Protocol and adopt the 'passport' by the end of year 4		<b>Year 4 Q2 Development underway as per revised schedule. Evolved 'Story of me' template developed by Network in Oct 2017. IG considerations to be explored in December 2017. Pilot plan to be presented to CPMB in Jan 2018</b>
			8 in pilot Locality 12 with rollout in 2 Localities 30 with full roll out in West Yorkshire	Year 2 Year 3 Year 4	
			Number of service users with a passport		
			100	Year 3	0
			225	Year 4	0
			225	Year 5	
			75	Year 6	
			<b>Total 625</b>		
		Service Users report that local services; <ul style="list-style-type: none"> <li>are more accessible, providing timely and flexible support</li> <li>provide a person-centred response to service user needs, allowing them choice and control</li> </ul>	WY-FI Insight audit completed annually		
			40	Year 2	32
			60	Year 3	71
			80	Year 4	40
			80	Year 5	
			60	Year 6	

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3	People with 3+ complex needs will achieve positive outcomes in peer mentoring, volunteering, training and improved employability during the project.	People with multiple and complex needs achieve their self-defined employability goals as included in the individual support plan	255 Service User are trained as Peer Mentors and support delivery of the programme collectively across all Localities	20 Year 1 35 Year 2 60 Year 3 60 Year 4 60 Year 5 20 Year 6 <b>TOTAL 255</b>	<b>10</b> <b>19</b> <b>46</b> <b>*cumulative Y1-4 = 96 completed from 133 starts and 57 have started in placements</b>
3	People with 3+ complex needs will achieve positive outcomes in peer mentoring, volunteering, training and improved employability during the project.	People with multiple and complex needs benefit from pathways to employability through volunteering, training and work experience	210 service users take up volunteering, employability or training  125 service users complete work placements in locality services  15 trainees recruited over lifetime of project with progression opportunities (using ethos of GROW model)	10 Year 1 20 Year 2 45 Year 3 50 Year 4 50 Year 5 35 Year 6  20 Year 2 25 Year 3 30 Year 4 25 Year 5 25 Year 6  Years 2-6	<u>Cumulative</u>  <b>84</b> <b>149</b> <b>228</b>  <b>*as with outcome 1</b>  <b>0</b> <b>6</b> <b>To be reported in quarter 3*</b>  <b>11</b>

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4	The basic requirements of individuals with multiple and complex needs are addressed through systemic change	Bespoke locality system change plans are effective working documents that fit with the local context and agencies in the localities actively participate in these	5 Localities review system change plans annually	5 Year 2 5 Year 3 5 Year 4 5 Year 5 5 Year 6	5 5 <b>1 to 1 meetings in Q3 to link to WY-SCAN plan( Hib and Delivery partners)</b>  <b>Yr 5-6 plans due 5/18</b>
		People with multiple and complex needs benefit from the Navigator practice of person-centred and co-ordinated multi-agency support which empowers sustainable engagement and outcomes.	Evaluation of Navigator Practice/model over time. CRESR submit <ul style="list-style-type: none"> <li>➤ Baseline evaluation report</li> <li>➤ Interim evaluation report</li> <li>➤ Final evaluation report end</li> </ul>	By end of Year 2 By end of Year 3 By end of Year 5	<b>Completed April 2016</b> <b>Completed July 2017</b>
		Multi agency working is embedded as 'usual' working practice when delivering services to individuals with multiple and complex needs	Evaluation of the effectiveness of MARB from an agency perspective over time. CRESR submit <ul style="list-style-type: none"> <li>➤ Baseline evaluation report</li> <li>➤ Interim evaluation report</li> <li>➤ Final evaluation report end</li> </ul>	By end of Year 2 By end of Year 3 By end of Year 5	<b>Completed December 2015</b> <b>Completed July 2017</b>
		Consultative commissioning involves Beneficiaries and Experts in the design and procurement of services	Beneficiaries and Experts by experience are involved in the design and procurement of services	2 Year 2 2 Year 3 2 Year 4 2 Year 5 2 Year 6	2 2 <b>0</b>

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			Beneficiaries and Experts by Experience evaluate effectiveness of Co-Production and Innovation Fund Pilots	Year 3 report Year 4 report	<b>Y4 Q2: Interim evaluation of Leeds and Kirklees projects involved beneficiary input. Final evaluations for 5 Co-production projects due Jan-June 2018.</b>
<b>No</b>	<b>Project Outcome</b>	<b>Indicator</b>	<b>Level</b>	<b>Timescale</b>	<b>Progress</b>
4	The basic requirements of individuals with multiple and complex needs are addressed through systemic change	Culture Change – Perceptions and operational practices relating to individuals with multiple and complex needs are improved	Multi Agency Practice Development Groups are delivered with a minimum of 8 attendees at each session. Sessions:  2 6 6 6 6	Year 2 Year 3 Year 4 Year 5 Year 6	0 5 9
			Principles of Co-Production and WY-FI learning are adopted and embedded in WY-FI Partners’ practice. ➤ Consult and shape policy ➤ Design and deliver Procurement processes ➤ Train professionals	Years 3-6	<b>Y4 Q2 Formation of Network Co-Production Subgroup to advise National SCAN</b>

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			<i>'Experts for hire'</i> group established to support and deliver on the above		<b><u>Year 4 Q2</u></b> <b>With MEAM brokerage, booked two development days with Expert Link for January 2018.</b> <b>Network members' keen to shift focus towards community led research.</b>
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