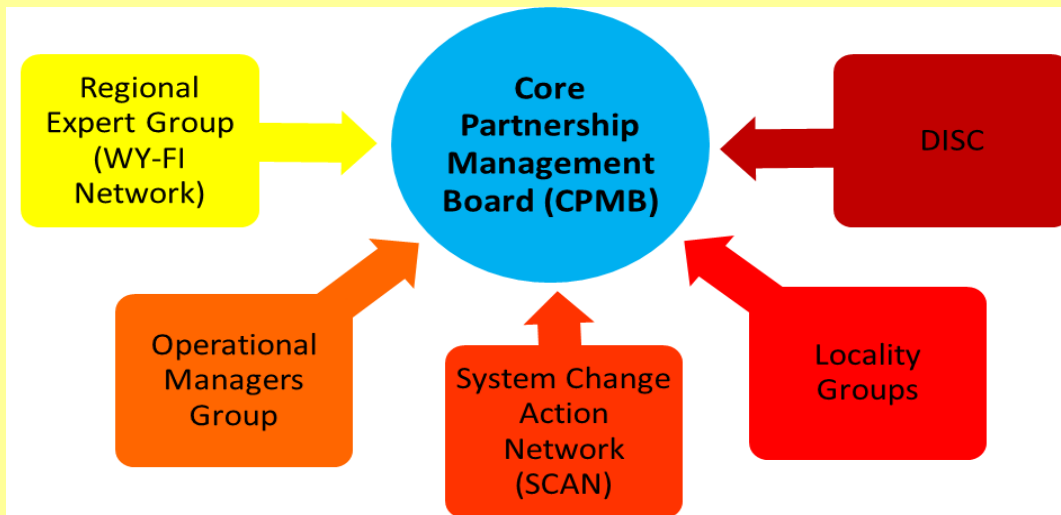


## WY-FI Governance and Delivery Model



WY-FI's established **governance structure** is designed to provide **effective leadership and accountability** for the programme's outcomes, including system change. It brings together a partnership with knowledge of the 5 different local authority areas, expertise in the identified fields of multiple and complex need, and a commitment to listen and respond to the voice of lived experience.

- **Core Partnership Management Board** - comprises of representatives from voluntary, community and statutory organisations and the WY-FI Network. CPMB members are **committed to a practice of reflection and learning** at all levels; operational, action research learning, co-production and innovation, local and regional system change, shared learning, business plan reviews, and research and evaluation. They are also committed to taking that learning into their own organisations and professional networks.
- **WY-FI Network** - comprises of people with lived experience of multiple and complex needs (homelessness, addiction, reoffending and mental ill health). The group meets nationally, regionally and in each Locality to inform all of our other governance groups. To ensure their views and experiences influence and ensure the co-production of effective, integrated service provision. At least 2 Network Members are involved with each element of the WY-FI Governance structure.
- **Locality Groups** - operate as a partnership in each of the five local authority areas in West Yorkshire, bringing together service delivery agencies, people with lived experience, commissioners and statutory agencies.
- **WY-FI System Change Action Network** - communicates and influences, providing a united voice to raise awareness of the issues facing people with multiple needs and to bring systemic change to support them more effectively.
- **Operational Managers Group** - manages operational performance, outputs and improved delivery.



**WY-FI's Delivery Model** is designed to ensure **one standard service offer** across West Yorkshire which provides a person-centred and co-ordinated multi-agency approach to people with lived experience including:

- **Navigators** based in the 5 Locality areas who carry low caseloads of individuals with high and complex support needs.
- **Multi Agency Review Boards (MARBs)**, established in each Locality area, meeting regularly to agree co-ordinated, personalised and flexible multi-agency support to meet the needs of the beneficiary and to confirm that they will be supported by a trusted Navigator. MARB members include a range of statutory and voluntary sector service providers and commissioners working in each Locality.
- A Regional **Evaluation and Support Hub**
- **Workforce development** opportunities including Training to Professionals and multi-agency practice development groups
- An Employment, Training and Education Team training and engaging **Peer mentors and volunteers who bring real life experience** to the programme and who support employers to "make work, work" for people with lived experience
- **The WY-FI Network** and Service Users involved in the co-production of service design, delivery and governance locally, regionally and nationally.