

April 2017
supporting people
with multiple needs
in West Yorkshire

Only 10 places
left at
WY-FI's Annual
Learning Event
[Book now](#)

Welcome
We welcome Sharon Heywood who joined the Education, Training & Employment and BME team as Administrator in Dewsbury in March.

**AWARD
WINNING**

Expert Commissioning
North of England Commissioning Support (NECS) at NHS England and WY-FI were named as the winners of the GO Procurement Innovation Award at a glittering black-tie ceremony at the Hilton in Manchester. The National Government Opportunities Awards celebrates Excellence in Public Procurement. NECS and WY-FI were selected out of 150 finalists. NECS and WY-FI worked together to commission healthcare services in four adult prisons. Two WY-FI Experts were part of the project team to buy in prison healthcare services worth £20 million. [More info](#)

Subscribe
To subscribe to the WY-FI Project newsletter, please email sarah.stead@disc-vol.org.uk

Congratulations!
Richard Moor has been promoted from Junior Navigator to Navigator at the WY-FI team based at Bridge in Bradford.

Stephanie's story

Stephanie Stephanie started to drink following the sudden death of her Mum. Her drinking increased to the point where she was not eating and was too weak to walk so she could not attend her appointments.

Before WY-FI

- Homelessness** Stephanie was isolated and at risk of being evicted from a hostel because she was not engaging with staff
- Addiction** She was drinking 6 litres of cider a day, wasn't eating and was too weak to walk
- Re-offending** Stephanie was convicted of drink driving. As she was too weak to walk, she missed one court appearance
- Mental ill health** She was diagnosed with depression and anxiety but was not taking her medication

Joining WY-FI May 2016

Jamie, WY-FI Navigator at Wakefield, supported Stephanie to:

- clear her debts
- engage with hostel staff
- find a suitable home
- engage with Wakefield Inspiring Recovery
- attend her court appearances
- complete her Community Order
- attend GP appointments and start taking medication
- attend counselling

January 2017

- Homelessness** Stephanie lives in a flat which she is re-decorating herself
- Addiction** Apart from one or two Christmas drinks, Stephanie has been alcohol free for 11 weeks
- Re-offending** Stephanie's Community Order is complete
- Mental ill health** She takes medication for her depression and anxiety and attends counselling

After WY-FI

Stephanie wants to inspire other people in similar circumstances to begin their own recovery. She's looking forward to working and earning a living again.

Chaos Index Score (also known as NDTA score) is an assessment undertaken by a navigator to establish whether an individual will benefit from WY-FI support against a series of need criteria. This is repeated regularly to measure progress.

Outcome Star Score is a self-assessment tool for beneficiaries to measure their distance travelled.

“What happened to me could happen to anyone. But if I can find a way out of the trap, so can you.” Stephanie

[Read Stephanie's story](#)

Tel: 0113 887 0000 www.wy-fi.org.uk @WYFIPROJECT facebook/WY-FI Project



WY-FI Project Newsletter



March 2017

WY-FI Network

WY-FI Network Member, Paul Lockwood, has gained employment! He will join the WY-FI team, based at Community Links in Kirklees as a Trainee Navigator. Paul says,

“I am so proud of how far I’ve come and now being able to accept this opportunity”

WY-FI Kirklees

Roxanne, WY-FI Navigator in Kirklees, has completed the second of her 10 Missions for the Mission when she successfully completed the Cross Fell walk in Penrith, despite terrible weather conditions! The walk was 10.75 miles and took 7 hours. You can read more and/or sponsor Roxanne [here](#)

Event

WY-FI Annual Learning Event 2017

From short changed to system change

The WY-FI Project supports people with multiple needs across West Yorkshire. We gather evidence about what works and what doesn’t work in order to influence system change. At this year’s annual event, we will share our learning from year 3 of the WY-FI Project.

What will we cover?

- What works about the WY-FI approach
- Evidence from the WY-FI Project
- Independent evaluation of the WY-FI Project
- Hear about our specialist work with women, prison leavers and people from BME communities who experience multiple needs
- The results of our street research
- What is the WY-FI Network?
- How does learning facilitate recovery?
- Local system change action plans and the WY-FI System Change Action Network
- The benefits of co-production

Thursday 27 April 2017 9:00-15:00, Leeds [More info and how to book your place](#)

Workforce Development

Multi-agency Practice Development Groups

Multi-agency Practice Development Groups are now running in Kirklees, Calderdale and Wakefield. They are for any front-facing staff who wish to develop their skills and knowledge around multiple and complex needs. If you are interested in joining, would like to come along or would like further information, please contact Roger Abbott roger.abbott@disc-vol.org.uk or 0113 887 0045



WY-FI Project Newsletter



March 2017

Useful resources

Barnardo's are delighted to announce the i-HOP Practitioner's Guide to supporting offenders' families

The practical guide includes tools, practice tips and resource lists to support effective interventions with children and families affected by family member offending. The key issues covered are based on responses to i-HOP member queries over the years, and include:

- how to tell the children about family member offending
- organising prison visits
- assessing offenders' families' needs
- exploring feelings with children and providing age-appropriate information
- managing behaviour
- keeping in touch and much more [Free Download](#)

Fulfilling Lives: Supporting people with multiple needs

As a partner in the Big Lottery Funded 'Fulfilling Lives: Supporting People with Multiple Needs' Programme we are pleased to be involved in a national programme that aims to improve the lives and wellbeing of people with the most complex needs who are currently excluded or disengaged from services [Find out more](#)

connecting people, services and commissioners

West Yorkshire - Finding Independence
Delivering Fulfilling Lives:
Supporting People with Multiple Needs Programme

www.wy-fi.org.uk Tel: 0113 887 0000 Email: wy-fi@disc-vol.org.uk