

Jason

“Were it not for WYFI and Sue’s encouragement and support I’d still be in the gutter”

where drug use was rife, myself included. I was barred from all drug services and had to have police attend my appointments with me. I was on 70ml of methadone, anti-psychotics and was committing a large level of crime to fund a heroin and crack habit. When I started seeing Sue, I got hope and she arranged to get me a place at Faith Lodge in Leeds, a hostel for people with drug and alcohol issues. I have been there 10 months and have had

“When I first started with WYFI, I was living in a hostel in Bradford

frequent contact with Sue - who has always encouraged me and shown patience with me. I have now been there 10 months and apart from an occasional blip - diazepam use once and subutex use once, I have not used at all. I’ve been off methadone for 6 months and have become good at solving my own problems, taking responsibility, money management and I have restored relationships with my family and daughter. I am moving next week to a christian community for one year where I will continue my journey to full time work and full independence. Were it not for WYFI and Sue’s encouragement and support I’d still be in the gutter.”

About the WY-FI Project

Our vision

By 2020 adults with multiple needs in West Yorkshire should have the opportunity of:

- a settled home
- positive health and wellbeing
- access to education and employment, and
- trust in a positive future

Ethos

Individuals with multiple needs:

- are supported by Navigators who build trusting relationships over time and who are service neutral
- receive person-centred support to achieve their hopes and aspirations, and
- inform future delivery models and innovation

What we do

WY-FI supports people who are not engaging effectively with services and are experiencing entrenched needs in **at least three** of the following four HARM areas:

- Homelessness
- Addiction to drugs and/or alcohol
- Reoffending
- Mental ill-health

Working together

WY-FI does not deliver services but works with existing local services to co-ordinate and work together effectively to fully meet individual needs in a person-centred and co-ordinated way via a Multi-Agency Review Board (MARB)

Jason

Before WY-FI

Jason couldn't access mainstream services because of his volatile behaviour

- Homelessness**
Jason was living in a hostel in Bradford and had received a written warning about his behaviour
- Addiction**
He was using heroin and crack daily and being prescribed 70ml of methadone. He felt unable to stop using drugs in the hostel environment
- Re-offending**
Jason was committing a large level of crime to fund his heroin and crack habit
- Mental ill health**
He was taking antipsychotic drugs for his mental ill health. It was suspected that Jason was suffering from Post Traumatic Stress Disorder (PTSD) following the death of his infant child

Joining WY-FI March 2015

Bradford and Airedale Saf haven Service referred Jason to the WY-FI Project, where he was supported by Sue, a WY-FI Junior Navigator. Jason's Chaos Index Score was 28 and his Outcome Star Score was 21



Chaos Index Score (also known as NDTA score) is an assessment undertaken by a navigator to establish whether an individual will benefit from WY-FI support against a series of need criteria. This is repeated regularly to measure progress.

Outcome Star Score is a self-assessment tool for beneficiaries to measure their distance travelled

July 2015

Following some initial preparatory work, Sue started working intensively with Jason in July 2015. Working across the local authority boundaries in West Yorkshire, Sue secured a place at an alternative hostel in Leeds where Jason lived for 10 months. Whilst there, Jason engaged in their day care programme, started voluntary work and has remained clean from illicit drugs

July 2016

- Homelessness**
Jason has recently moved to a christian community in Harrogate
- Addiction**
He is no longer taking any methadone and has completed his Drug Rehabilitation Requirement
- Re-offending**
Jason has not re-offended since March 2015. He has been offered a volunteer position with Probation Leeds but has had to decline due to his move to Harrogate
- Mental ill health**
Jason no longer needs to take antipsychotic drugs and states that his mental health is fine

After WY-FI