

Our vision

By 2020 adults with multiple needs in West Yorkshire should have the opportunity of:

- a settled home
- positive health and wellbeing
- access to education and employment, and
- trust in a positive future

Ethos

Individuals with multiple needs:

- are supported by Navigators who build trusting relationships over time and who are service neutral
- receive person-centred support to achieve their hopes and aspirations, and
- inform future delivery models and innovation

What we do

WY-FI supports people who are not engaging effectively with services and are experiencing entrenched needs in **at least three** of the following four HARM areas:

- Homelessness
- Addiction to drugs and/or alcohol
- Reoffending
- Mental ill-health

Working together

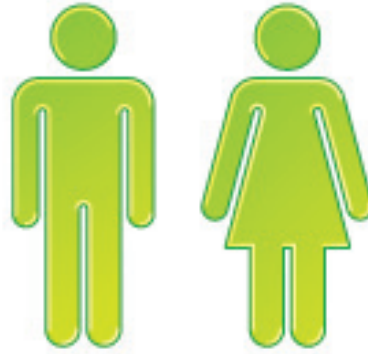
WY-FI does not deliver services but works with existing local services to co-ordinate and work together effectively to fully meet individual needs in a person-centred and co-ordinated way via a Multi-Agency Review Board (MARB)

Research and analysis

65%

The percentage of WY-FI beneficiaries who are male

A WY-FI beneficiary is most likely to be a white male with an average age of 41



35%

The percentage of WY-FI beneficiaries who are female

A female WY-FI beneficiary is most likely to be white with an average age of 36

64%

WY-FI beneficiaries who experience all four HARM needs

Homelessness



Addiction



31%

WY-FI beneficiaries experience three HARM needs

92%

WY-FI beneficiaries experience both mental ill health and addiction

Re-offending



Mental ill health



97%

WY-FI beneficiaries with re-offending behaviour experience addiction

37.5

Average Chaos Index Score of a WY-FI beneficiary at the beginning of their journey

Chaos Index Score (also known as NDTA score) is an assessment undertaken by a navigator to establish whether an individual will benefit from WY-FI support against a series of need criteria. This is repeated regularly to measure progress. Where progress is positive, the score decreases.

48

Maximum Chaos Index Score possible

24.5

Average Outcome Star Score of a WY-FI beneficiary at the beginning of their journey

Outcome Star Score is a self-assessment tool for beneficiaries to measure their distance travelled. Where progress is positive, the score increases.

100

Maximum Outcome Star Score possible

All figures correct as at 31 August 2016

27 months on . . .

WY-FI beneficiaries

1050

the number of beneficiaries the WY-FI Project aims to work with by 2020

381

the number of beneficiaries we have started working with at the WY-FI Project

269

the number of beneficiaries currently active

32

the number of WY-FI beneficiaries who have completed their journey and no longer need support

Experts by Experience

50

experts have contributed . . .

142

working days to the WY-FI Project

Peer Mentoring

38

people have completed the accredited CERTA Level 2 qualification in Peer Mentoring

18

peer mentors are on placement with WY-FI navigator/specialist teams

18

peer mentors have gained paid employment and another 3 peer mentors have start dates pending

Workforce development

242

people have accessed training courses

17

training courses have been organised by the WY-FI Project

System change

5

system change action plans have been developed across West Yorkshire

connecting people, services and commissioners

Developing Initiatives for Support in the Community (DISC) is a company registered in England
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West Yorkshire - Finding Independence
Delivering Fulfilling Lives:
Supporting People with Multiple Needs Programme